

DOH Collaborative on Public Health Performance Measures

Team Meeting via iLinc

Tuesday, July 18, 2006, 9:30 – 11:30 am

Meeting Minutes (Recorder: Nicola Marsden-Haug)

Participants: Lauren Jenks, Rita Schmit, Claudia Lewis, John Peppert, Maria Courogen, Peggy Grigg, Roger Arango, Theresa Fuller, Eeva Seekatz, Marni Mason, Nicola Marsden-Haug, Gwendolyn Dutt, Marion Lee, Deborah Ahern, Jeanie Knight, Sherri McDonald

- Brief review of iLinc tools (Nicola)
- Each team presented their work plan and progress to date
 - Thurston
 - Focus on MCH project/team for this Collaborative. Will invite Family Planning (FP) director to join and see process throughout, but will not focus on FP for the Collaborative work that will wrap up in Oct/Nov.
 - Will fine tune what the measures are and how to use them in this project
 - Made a presentation to all staff about logic models. (Marni was very impressed!)
 - DOH
 - The DOH team that is participating in this Collaborative is a sub-group of a larger team working with Rita to address priorities in Community and Family Health.
 - The work for this Collaborative will focus on assessing the magnitude of a disease and working with people to prevent disease.
 - Want to use meta-measures as a better reflection of C&FH overall, rather than office by office specific measures.
 - Still early on in process.
 - Wants Lauren or Marni to help review. John will let Marni/Nicola know when his team is ready for this help.
 - Spokane
 - Each division has picked a program and will do both Business Process Analysis (BPA) and logic models for each. Since several programs link across divisions, this should give the Spokane Regional Health District a bigger picture of what is going on overall.
 - Torney is taking the lead on BPA
 - Most divisions have at least been involved in dialog about the project. Some divisions have already begun work on BPA and logic models.
 - Tying this work to strategic plan, both at state and agency level.
 - Would be happy to share drafts so that other sites/teams don't have to reinvent the wheel if they are working on similar divisions/programs. (Please send to Nicola for posting).

- Process outcome (short-term, *e.g.* timeliness of service, timeliness of response) vs. population impact outcome (long-term change in knowledge/behavior or policy/procedure that shows how it is being implemented, *e.g.*, reduction in X)
- Grant
 - Decided to focus on just one logic model on latent tuberculosis infection (LTBI)
 - The client focus that nurses used in the past wasn't working, so wanted something more informative.
 - Developed draft logic model and are moving toward identifying outcomes and outputs.
 - Have already realized through this work that they need to have MOUs with health care providers (a good, countable output to use), and that they need an overall database to integrate several other databases that are already in place.
 - Suggestion to re-write outcome as a decrease in rates rather than risk, so that it is more easily measurable.
- Grays Harbor
 - Working on FP/STD program.
 - Looked into the work that Clark County did, which was helpful, but Grays Harbor wants to narrow the focus to clinical services.
 - Marni: Great job of translating work into measures with numbers.
- Miscellaneous
 - Delphi Method is a good method of getting group consensus without having to meet face-to-face
 - Outputs = absolute numbers that are countable or measurable
 - Outcomes = measures in progress toward goals (% or rate) to show improvements from baseline
- Group discussion
 - What help, tools, and/or consultation do teams need?
 - Want to see the drafts from the other teams. (Send any documents that you are willing to share to Nicola so they can be posted on the website).
 - Will contact Nicola when ready to arrange for either Marni, Vic, or Laurent to specifically review logic model
 - Interested in Thurston's work with the Omaha System. Please share.
 - Marni will provide URL for Delphi method
 - Please share any training materials you are using to share the logic model process with your staff.
 - Lessons learned so far:
 - Appreciate the value of a team – especially with a small staff
 - It is helpful to see the work that the other teams are doing, because it illustrates how the concepts are playing out and being taken to the next step with specific data collection/measures.

- Realization that 1-on-1 education with staff after work (buy-in) with leadership is very beneficial, if not critical, for getting programs on board.
 - Need to have someone in place to work with program staff on collecting data and measuring outcomes.
 - Pleased with the different ways that teams are presenting the information to their staff.
 - Need to concentrate on differences between outputs and outcomes
 - Participating via iLinc made it possible for more team members to participate.
(Nice to be able to pull in staff without having to travel).
- Next Steps & Upcoming Deadlines
 - Wednesday, August 16, 9:00-11:30 am – Team meeting via iLinc
 - Monday, September 25, 3:00-5:00 pm – Team meeting via iLinc
 - Thursday, November 9, full day – Learning Congress at hotel (TBD) near Sea-Tac